

COCKBURN GATEWAY SHOPPING CITY GIFT CARDS TERMS & CONDITIONS OF USE

- 1.** These Terms and Conditions apply to use of the Cockburn Gateway Gift Card which has been issued by Perron Investments Pty Ltd (ABN 48 000 003 976), 4 Plain Street, East Perth, WA 6004.
- 2.** Customers should treat this Gift Card like cash. Defaced, mutilated, altered, lost or stolen Gift Cards will not be replaced, refunded, redeemed or returned.
- 3.** This Gift Card is redeemable for merchandise or services at participating retailers at Cockburn Gateway Shopping City.
- 4.** This Gift Card can be redeemed at participating retailers with EFTPOS facilities. Retailers without EFTPOS facilities are unable to accept this Gift Card.
- 5.** Retail stores may elect not to accept the Cockburn Gateway Shopping City Gift Card at their discretion.
- 6.** This Gift Card is non-refundable and cannot be redeemed for cash. This Gift Card cannot be used for the payment of credit or retailer accounts.
- 7.** This Gift Card is partially redeemable. It is the responsibility of the customer to use the full value before the expiry date. Cash will not be given for any unused balance.
- 8.** This Gift Card is valid for twelve months from the date of issue. It is up to the cardholder to use the full value within the validity period. Any unused balance will not be refunded or credited when the Gift Card expires.
- 9.** Gift Card cannot be reloaded. No further value may be added to it.
- 10.** This Gift Card cannot be redeemed at any time when participating retailer's EFTPOS system is offline for any reason.
- 11.** Any unused balance expiry will not be refunded or credited.
- 12.** Purchases exceeding the Gift Card's available balance require the difference to be paid by other method/s.
- 13.** Gift Cards can be credited with any amount between \$10.00 and \$300.00 and a \$1.50 administration fee per card applies.
- 14.** Each of the participating retailer's return policy applies when returning goods purchased with a Cockburn Gateway Shopping City Gift Card.
- 15.** The customer is liable for all transactions on the Gift Card except to the extent to which there has been fraud or negligence by Cockburn Gateway Shopping City or any of its

employees.

16. No variations of these Terms and Conditions of Use bind Cockburn Gateway Shopping City and Perron Investments Pty Ltd, unless they have been approved and signed by Cockburn Gateway Shopping City. Changes to the Terms and Conditions of Use will be available at the Centre's Information Desk or Centre Management.
17. Visit the Centre's Information Desk or Centre Management if you have any reason to believe that an error has occurred in relation to your Gift Card.
18. A customer can check their balance by logging on to the Centre's website and clicking on the Gift Card link or by phoning the Gift Card Help Desk on 1300 554 268.
19. Purchase or use of this Gift Card constitutes your acceptance of these Terms and Conditions.
20. Cockburn Gateway Shopping City reserves the right to change any term contained in these Gift Card Terms and Conditions of Use where the change is required:
 - to add or remove participating retailers at which the Gift Card may be redeemed, or the goods and/or services which may be purchased using the Gift Card;
 - to comply with all relevant laws, acts, ordinances, rules, regulations, other delegated legislation, codes and the requirements and directions of any relevant Commonwealth, State or Local Government Departments, bodies and public authorities, in force from time to time;
 - for reasonable operational, administrative, compliance or corporate governance reasons, or to prevent the occurrence of fraud or other unlawful, unethical or unacceptable conduct; or
 - where Cockburn Gateway Shopping City, acting reasonably, considers that it will not cause detriment to the customer.
21. Cockburn Gateway Shopping City will not be liable for any damages, liabilities, expenses, fines or costs, nor be in breach of these Gift Card Terms and Conditions of Use, for any failure to perform any term of these Gift Card Terms and Conditions of Use if such performance is delayed, prevented, restricted or interfered with for any reason outside Cockburn Gateway Shopping City control, including but not limited to fire, flood, storm, earthquake, accident, war, acts of sabotage, labour dispute, materials or labour shortage (other than shortages of its own staff or staff under its control), system failure, power failure or shortage, law, regulation or act or omission of third persons.
22. These Terms and Conditions are governed by the laws applicable in the State of Western Australia and the parties submit to the jurisdiction of the courts of that state.

FOR ENQUIRIES ABOUT YOUR GIFT CARD, CALL 1300 554 268.